

PASSAGE DOOR WARRANTY



Delta Door & Panel Ltd (hereafter called "DDP ") warrants all its doors sold under this warranty (except those doors expressly excluded from this warranty), for **TWO YEARS** from the date of invoice, to be of good material and workmanship and to be free of defects which would render said doors unserviceable or unfit for their ordinary, recommended use. ANY IMPLIED WARRANTIES WHICH THE PURCHASER MAY HAVE ARE LIMITED IN DURATION TO TWO YEARS FROM THE DATE OF INVOICE. DDP will, at its option either (1) repair any door without charge, or (2) replace any door without charge in whatever stage of fitting and/or finishing it was originally supplied or (3) refund the price received by DDP for any door, if the door is found not to comply with this warranty. However, written notice of any claim under this guarantee must be given to DDP promptly when discovered and in any event-within the above stated TWO-year period. DDP shall not pay for the cost of labor, installation, shipping, or finishing of the replacement or repaired defect product. In the case of a defect discovered by inspection of each door upon receipt of shipment from DDP, notice must be given within thirty (30) days thereafter and before the door is hung or treated in any manner. DDP shall not be liable for doors repaired or replaced without its prior written consent. Action on any claim for warp may be deferred, at the option of DDP for a period not to exceed 12 months from the date of claim. If a door has been installed prior to such claim being made, the door must remain hung in the original installation during the period of deferment, to permit conditioning to humidity and temperature.

Storage & handling

1. Store doors on a flat level surface, in a dry, well-ventilated building. Relative Humidity must be kept within the range of 25% - 60%. Keep doors a minimum of 100mm (4") off the floor. Maintain a protective covering that protects from moisture, direct sunlight and abuse, yet allows for air circulation. For storage beyond 5 days, doors must be sealed on all 6 sides with a non water based sealer or primer.
2. Doors shall not be exposed to excessive heat, moisture, dryness or direct sunlight.
3. Handle doors with clean hands or while wearing clean gloves. Doors must be lifted and carried when being moved, not dragged across one another or any other surface.

For a full description of the Care and Handling Instructions, please see document titled, "WARRANTY_Care Handling & Finishing Instructions".

ALLOWABLE TOLERANCES

(1) Warp shall not be considered a defect in 1-3/4" thick doors unless it exceeds 1/4 inch (7mm) in the plane of the door itself for doors up to 2'10" x 7'0" or 3/8 inch (10mm) for doors up to 3'0" x 8'0". Warp is any distortion in the door itself, and does not refer to the relation of the door to the frame or jamb in which it is hung. The term warp shall include bow, cup and twist. In measuring the amount of warp present in a door the following method shall be used. Bow, cup and twist shall be measured by placing a straightedge, taut wire or string on the suspected concave face of the door any angle (i.e. horizontally, vertically, diagonally), with the door in its installed position. The measurement of bow, cup or twist at shall be made at the point of maximum distance between the bottom of the straightedge, taut wire or string and the face of the door. (2) Thickness, width and height tolerances from nominal sizes shall not exceed 1/16 inch (2mm) plus or minus. (3) A square tolerance of not more than 1/8 inch (4mm) between two diagonal measurements taken across the face of the door shall be allowed.

EXCLUSIONS FROM THIS WARRANTY

- (1) Unsatisfactory service or appearance caused by failure in handling, finishing or installation of the door.
- (2) Products which have not been sealed on all six sides with three applications of exterior grade clear top coat or paint. Even if door was delivered pre-finished, any area on product where raw wood subsequently becomes exposed (by trimming during installation, for example) must be immediately resealed with three applications of exterior grade top coat over raw wood to maintain warranty eligibility.
- (3) The appearance of field finished doors is not guaranteed in any event.
- (4) Natural variations in the color and texture of the wood are not to be considered as defects.

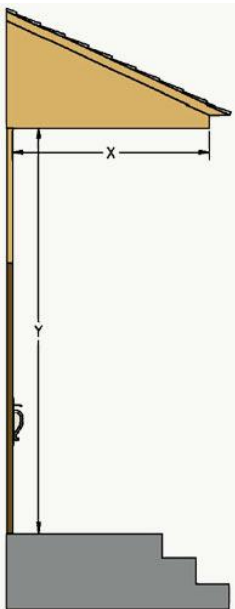
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- (5) Panel shrinkage or movement. Temperature and humidity may cause wood panels in the door to shrink, leaving an unstained line along the panel edge. The panels in the door are designed to “float.”
- (6) Doors that are improperly hung or do not swing freely.
- (7) Exterior doors, without a proper "overhang" for protection.
- (8) Damage caused by others or by any circumstance beyond the control of DDP including but not limited to damage caused by misuse, abuse, accident, or mishandling, or by fire, flood, earthquake, storm, tornado, or other acts of nature.
- (9) Failure to perform normal door maintenance will void this warranty.
- (10) Glass warranty will be covered by glass manufacturer.
- (11) Claims for shipping damage or loss is the sole responsibility of the carrier and must be filed with them.

SPECIAL NOTE RELATED TO FIRE RATED DOORS: All products with intumescent materials must be stored lying horizontally, and supported over the entire area by a FLAT surface. DO NOT LEAN raw or finished products, as the intumescent materials contained within may exhibit “COLD FLOW”. This phenomenon may be exacerbated when combined with the normal warping and bending tendencies of certain woods, and or wood products. Installers should be made aware of this phenomenon. If products containing intumescent materials is not stored in this manner it shall void the warranty.

For a full description of the Fire Rated Installation Instructions, please see document titled, “INSTALLATION_D120MIN Fire Rated Wood Door & Frame Installation Instructions”.

OVERHANG GUIDELINES AGAINST RAIN PROTECTION REQUIRED FOR WARRANTY COVERAGE



For Multi Panel Doors: $X = 1/2 Y$

Where X is the length of the overhang required and Y is the distance from the bottom of the door to the base of the overhang. Overhang is required front and sides.

For Flush Doors: $X = Y$

Where X is the length of the overhang required and Y is the distance from the bottom of the door to the base of the overhang. Overhang is required front and sides.

Sun Exposure

Unequal temperatures from side to side of the door will cause warping. To avoid overheating one face of the door, sufficient overhang must be present to block direct exposure to the sun.

Dark Color Stain and Paint

Dark colors absorb heat, whereas light colors reflect heat. Doors painted or stained dark colors may not be exposed to direct sunlight.

Sealing of Doors

Doors must be sealed all 6 sides no later than 72 hrs after delivery to site. Tops and bottoms must be sealed with 3 coats of exterior finish or 2 coats of marine grade finish.

This Warranty becomes effective only after full payment of the original invoice.

March 7, 2018